



OVERLANDER

OVERLANDER VEHICLES QUALITY POLICY



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5.2 Quality Policy - Overlander Vehicles

Overlander Vehicles are committed to the effective implementation of a Quality Management System, within manufacture and supply of a range of vehicles. This Management System will be fully compliant to ISO 9001 : 2015.. The company will also work in accordance with the relevant Statutory and Regulatory requirements including VOSA requirements.

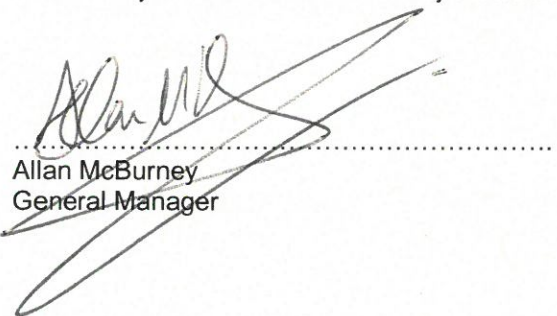
The Management will ensure the on-going effectiveness of the standard is met and adhered too, with a requirement within the company to see that continual improvement of its services to customers is achieved wherever possible. The new ISO 9001: 2015 'Standard' does require other important functions to take place, Clause 4 requires the company to examine in detail the 'Context' of the organisation. This requires Overlander to consider in detail all of the 'Interested Parties' and how we should work with them to achieve a relationship which is beneficial to all.

The company will work closely with customers to ensure their views regarding the company's performance are taken into account thus further improving customer service .One of the key areas is to **set measurable Business Objectives**, which will, when completed improve the performance and profitability of the company, through process improvement, **these objectives will be managed by Senior Management**. A major area which the company realises produces an efficient operation **is to identify and Manage Risk**. The company will assess Risk on an ongoing basis and ensure that Risk is reduced to a minimum within the company processes. **Above all the company realises that engagement with the workforce is the most fruitful method of achieving results.**

The company will train all personnel to a suitably high standard, which ensures they have the ability to carry out work in accordance with legislation, as well as meeting requirements of its customers and our own Standards. The organisation will set suitable quality objectives, which will further improve the effectiveness of its activities, providing further long- term customer benefit.

This Quality Policy statement will be communicated to all company personnel and will be displayed in a suitable prominent position on the company premises. **Providing evidence of our on-going desire to meet and satisfy customer requirements, as well as working in accordance with an internationally approved Quality Management Standard. The Quality of our outgoing Overlander vehicles is of key importance, we have a high quality product , which has allowed growing success with a number of different vehicle types.**

Management have stressed that improved process control is key to efficient operational control, thus providing satisfaction for all customers It is also company policy to identify all relevant interested parties and where possible ensure that we keep them notified of any current information which may affect them.


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Allan McBurney
General Manager